



# Transportation Resource Toolkit

*Transportation Resources for Individuals with ASD living in  
Southeastern Pennsylvania*

**For Families & Individuals**

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# How to Use this Guide

This guide can be used to find resources for independent travel using transportation.

**Bolded** and underlined words are defined in the glossary, which is in the back of this guide.

# Organizations

# ASERT

## Tips & Guidelines for Using Mass Transit for Individuals with Autism



Online resource for text-based or images with simplified text on the general use of mass transit, bus, subway, taxi or train.

Link:

<http://www.paautism.org/resources/All-Resources/All-Resources-Details/itemid/6685/Tips-and-Guidelines-for-Using-Mass-Transit-for-Ind>

# Penn DOT

## Find My Ride PA

Pennsylvania service to help anyone identify and evaluate options to meet their transportation needs. Available in 23 counties: Adams, Blair, Cambria, Carbon, Chester, Clinton, Columbia, Cumberland, Dauphin, Delaware, Franklin, Lebanon, Lehigh, Lycoming, Montgomery, Montour, Northampton, Northumberland, Perry, Snyder, Union, Washington, York. Additional counties will be added soon.



Book a Ride:

<http://www.findmyridepa.com/#/>

More Information:

<http://www.findmyridepa.com/#/about>

SEPTA



## CCT Connect

Paratransit service to individuals with disabilities and senior citizens. Qualified individuals for this service can travel where ever and whenever buses operate in SEPTA's 5 county service region.

All documents available in accessible format upon request, call 215-580-7145.

Link:

<http://www.septa.org/service/cct/>

# SEPTA



## Reduced Fare Program

Riders with disabilities may travel at discounted rate on all SEPTA services with a SEPTA Key Reduced Fare ID, PA Disabilities Transit ID Card or Medicare Card. Visit website for more information.

All documents available in accessible format upon request, call 215-580-7145.

Link:

<http://www.septa.org/service/cct/>

# PATCO



## Reduced Fare Program

A Reduced Fare Program (RFP) is available to people with disabilities. The program allows eligible individuals to travel between and two PATCO stations during off-peak hours for \$0.70, regardless of distance traveled. The reduced fare is set as half the lowest full fare.

For program information, please click the link below:

Link:

[http://www.ridepatco.org/schedules/freedom\\_reduced\\_fare](http://www.ridepatco.org/schedules/freedom_reduced_fare)

# Technology, Apps & Devices

# Apps for When You Need a Ride



## Uber

App for requesting a ride any time day or night by a simple tap. Easy to pay using credit card, Apple Pay, PayPal or cash in select cities.

### Rider Options

UberX: A more affordable individual rider option.

UberPOOL: Travel with other riders who are also heading the same way for a lower fare

UberBLACK: May be used for those traveling in large groups or who need a vehicle with accessibility features



## Lyft

A ride-sharing program for an affordable ride whenever you need one. Request a ride with a tap of a button.

# Navigation Apps



## **Moovit: Public Transit App**

Your personal assistant for public transportation. Guides from point A to point B using live directions step-by-step as you travel.

Combines all transit options together in one app, constantly updates as transit operators change schedules or alter service.

Know exactly where you're walking, how long you're waiting, or how many stops left.

#1 local transit app in the world, supports SEPTA

# Navigation Apps



## Citymapper Transit Navigation

App for trip planning in all transportation modes: subway, bus, rail, ferry, bike/car, sharing, even Uber. Covers complex city areas all around the world.



## Transit Bus & Subway Times

Navigate your city's public transit system with accurate real-time predictions, simple trip planning, step-by-step navigation, service disruption notification, and departure and stop reminders.

Supports SEPTA, NJ Transit and PATCO and the Philadelphia area along with USA cities and 50+ cities around the world.

# Apps to Track Your Location

These apps may bring a loved one peace of mind by location sharing with family members or friends.



## Find My Friends

App created by Apple to locate friends and family using iPhone, iPad or iPod touch.

Share location with friends by choosing from contact list, enter their email address or phone number or using AirDrop.

Set up location-based alerts when a friend arrives at the airport, when a child leaves school or if a family member arrives home safely. You may also set up alerts to notify friends about changes in your location.

App also includes parental restrictions.

# Apps to Track Your Location



## Find My Family, Friends, Phone

Location-sharing app to coordinate with family and friends.

Get automatic notifications when your family comes and goes from home, work, school and when they complete drives.

Will also help track a lost or stolen phone.



## Glympse

App to share real-time location using GPS tracking with friends and family.

Send a Glympse to let friends and family know you are on your way or set up a Glympse group for your family reunion.

# Apps to Track Your Location



## Viamigo

Practice Route - Explore the route with your parent/support person until you can make the trip independently.

Register Route - Parent/Support Person registers the routes that have been practiced.

Select Route - Select the trip you want to make in the Viamigo-app. Parent/Support Person receives a signal.

Wait for Approval - Wait until your parent/support person has given you approval to start your trip.

Start your Trip - Off you go! You can now make the trip alone, but being supervised by a parent/support person from a distance.

# Amazon Alexa Skills

“Alexa Skills” are virtual apps that expand Alexa’s features developed by Amazon and third-party developers.

The Skills are available for free in the Amazon Alexa Mobile Companion App or online using Amazon’s Alexa portal.



amazon alexa

# General Transportation Alexa Skills



## Places

An Alexa app to simplify available information about a specific location. Helps you find where a location may be and offers directions sent to your phone. You can also ask for general information about a location such as hours of operations and phone number.

Examples of what you can ask:

*“Alexa, ask nearby places for directions to \_\_\_\_\_”*

*“Alexa, ask nearby places what is the phone number for \_\_\_\_\_”*  
*“Alexa, ask nearby places is \_\_\_\_\_ still open?”*



## Traffic

An Alexa app created by Amazon that will tell you about traffic conditions for your daily commute. Alexa provides estimated duration and quickest route to take for your commute.

Simply ask, *“Alexa, how is traffic?”*

\*Requires set up of your starting point and destination within Alexa app under Traffic in the Settings menu.

## Philadelphia Transportation Alexa Skills



### Philly Rails

An Alexa app to check train arrival times and delays for Philadelphia's Regional rail system. Ask *"Alexa, ask Philly Rails for times from \_\_\_\_\_ to \_\_\_\_\_"* and it will return with the next time that train departs your station and what their delay status.



### Regional Rail

An Alexa app that uses SEPTA's real time to find out when your regional rail will arrive next. This skill uses a database to store your departure and arrival station, you only need to set up the stations once and just simply ask, *"Alexa when is my next train?"*



### Philadelphia Airport

An Alexa app for general airport information identified by City, Time, Flight Number, etc. Parking information will provide information regarding available open spaces for the garages at the Philadelphia International Airport.

# How to Use Ride Sharing

## How to use Uber:



1. Download and create an account on Uber app.
2. Enter destination where you would like to go into “Where to?” search bar. Wait for your driver to arrive at your current location.
3. Pay using credit card, Apple Pay, PayPal or cash in select cities.

### Rider Options:

UberX: A more affordable individual rider option.

UberPOOL: Travel with other riders who are also heading the same way for a lower fare

UberBLACK: May be used for those traveling in large groups or who need a vehicle with accessibility features

# How to use Lyft:



1. Download and create an account on Lyft app
2. Select your ride type
3. Tap “Set Pickup” - you can do this by dropping a pin on the map or entering in an address or business name
4. Tap “Set Destination” to confirm where you are going.
5. Tap “Request Lyft” to request a ride.
6. Wait for your ride

## Rider Options:

Standard Lyft: A more affordable individual rider option.

Lyft Plus: Option for a larger vehicle that can fit up to 6 passengers, usually a higher rate than standard Lyft or Line rides.

Lyft Line: Option to travel with other rides who are heading on the same route, **only for travel parties of 1 or 2 people.**

Lyft Premier: Option for a high-end, luxury car ride

Lyft Lux: Option for most luxurious ride experience

Lyft SUV: Provides services as Lyft Lux in more spacious, black SUV, seats up to 6

# Resources by Philadelphia and Surrounding Counties

# Bucks County Transportation Resources



## Bucks County Transport (BTC)

Transportation resource for Bucks County residents. Programs offered include: medical assistance, shared ride program for people with disabilities, and Doylestown DART for the Doylestown area.

General Information: 215-794-5554

Reservations: 1-888-795-0740

### Program Links:

#### 1. Medical Assistance

[http://bctransport.org/medical\\_assistance\\_transportation.htm](http://bctransport.org/medical_assistance_transportation.htm)

#### 2. Persons with Disabilities

[http://bctransport.org/persons\\_with\\_disabilities.cfm](http://bctransport.org/persons_with_disabilities.cfm)

3. Doylestown DART

[http://bctransport.org/doylestown\\_dart.htm](http://bctransport.org/doylestown_dart.htm)

## Bucks County Transportation Resources

### TMA Bucks

Partnered with Bucks County Transport, fully accessible transit service specialized in getting employees to and from work. Connects with SEPTA Regional Rail and SEPTA bus services.

Link:

<http://www.tmabucks.com/>

# Chester County Transportation Resources

## Chester County Ride Guide

Guide on Chester County Paratransit Providers and neighboring paratransit systems.

Link:

<http://www.chescorideguide.org/paratransit.cfm>

# Chester County Transportation Resources

## Transportation Management Association of Chester County (TMACC)

Last chance program for those with no access to transportation or paratransit or difficulty with public transit. Program determines eligibility and schedules rides from local health and human service agencies.

Link:

<http://www.tmacc.org/public-transportation/ride-health-initiative/>

# Chester County Transportation Resources



## **The Arc of Chester County**

Chester County Residents over the age of 18 may access safe, reliable rides to and from their day program through The Arc's transportation program. Each bus is staffed by a driver and aide if necessary. Fleets are accessible.

Link:

<http://www.arcofchestercounty.org/services/transportation/>

# Chester County Transportation Resources

## Ride with Rover

Transportation resource for Chester County residents. Programs include persons with disabilities program and complementary paratransit service program through SEPTA and Transportation Management Association of Chester County (TMACC).

Link:

<http://krapfscoaches.com/rover/>

# Delaware County Transportation Resources

## Community Transit

Paratransit service for people with disabilities who do not have another source of transportation, at reduced fares. Persons eligible must be determined to have a disability determined by American with Disabilities Act (ADA).

Link:

<http://www.ctdelco.org/disabilities.html>

# Montgomery County Transportation Resources

## TransNet

Paratransit program for Montgomery County residents. Programs include Medical Assistance and Persons with Disabilities program.

For information, call 215-542-7433

Link:

<https://www.suburbantransit.org/>

Program Links:

1. Medical Assistance Program

<https://www.suburbantransit.org/medical-assistance>

2. Persons with Disabilities (PwD) Program

<https://www.suburbantransit.org/disability-services>

## Montgomery County Transportation Resources

### **Pottstown Area Rapid Transit (PART)**

Bus service in Pottstown and local communities. This service has an exact fare policy, *riders must have exact change ready when boarding the bus.*

Link:

<http://pottstownarearapidtransit.com/fares-rider-info/>

### **PART Paratransit Program**

Special curb-to-curb service offered for those persons who have a disability and are unable to ride the bus.

For information on eligibility of this service, call 610-326-5413.

# Montgomery County Transportation Resources

## Greater North Penn Area Transportation Management Association

Montgomery County travel training program:  
teaches how to read a schedule, how to plan a trip,  
and how to ride either train or bus.

For more information, call 1-866-507-4857

Link:

<http://www.ptma-mc.org/programs/travel-training/>

# Philadelphia County Transportation Resources



## SEPTA CCT Connect

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Link:

<http://www.septa.org/service/cct/>

# Philadelphia County Transportation Resources



## **SEPTA Reduced Fare Program**

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All documents available in accessible format upon request, call 215-580-7145.

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## Camden County Transportation Resources



### Reduced Fare Program

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For program information, please click the link below:

Link:

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# Glossary

**American Disabilities Act (ADA):** Civil right law that prohibits discrimination against individuals with disabilities in all areas of public life, such as school, transportation or places open to the general public.

**Mass Transit:** Public transportation in urban areas.

**Paratransit:** Transportation services for people with disabilities or for senior citizens.

**Travel Training:** A service to teach people how to travel independently on public transportation.